

The Power of Feedback: Being a Vocal Participant in the Process, Elevating the Voices of the Workforce, Children, Youth, Families, and Communities



Child Welfare
Virtual Expo

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Capacity Building
CENTER FOR STATES



Importance and Value of Engaging Youth and Families in the CQI Process

Recognize the lived expertise of children, youth, and families, and engage them as key stakeholders to inform the continuous quality improvement (CQI) process.

Engaging youth and families improves data collection, increases access to relevant and valid data, and enhances our understanding and interpretation of the results.

Meaningful and authentic family and youth engagement ensures change is relevant, responsive, and considerate of the needs of children, youth, and families.

Engage youth and families early and often to improve partnership and collaboration and to ensure sustainable change.



Importance and Value of Engaging the Workforce in the CQI Process

Involves everyone affected to create a robust culture where CQI is everyone's job

Promotes buy-in and provides mutual ownership of change initiatives

Empowers all those involved to engage in CQI efforts

Develops community engagement and partnerships to ensure implementation efforts are sustainable



Opportunities to Engage Staff, Youth, Families, and Communities in the CQI and Evaluation Process

Assisting in the development and adoption of research questions, data indicators, practice standards, and outcomes

Actively participating in advisory capacities throughout the agency and providing recommendations that inform agency strategic plans

Analyzing and interpreting data, connecting data to practice, and identifying trends and key learnings

Providing continuous feedback to inform the prioritization of CQI efforts

Supporting the testing and implementation of identified priorities



Presenters' Key Takeaways



Up Next!

Thank you for your participation today!

Please explore the Virtual Gallery and chat with speakers in the Networking Lounge.

The next session will begin at 3:30 p.m. Eastern Time.

