The Power of Feedback: Being a Vocal Participant in the Process, Elevating the Voices of the Workforce, Children, Youth, Families, and Communities

Child Welfare Virtual Expo

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Importance and Value of Engaging Youth and Families in the CQI Process

Recognize the lived expertise of children, youth, and families, and engage them as key stakeholders to inform the continuous quality improvement (CQI) process.

Engaging youth and families improves data collection, increases access to relevant and valid data, and enhances our understanding and interpretation of the results.

Meaningful and authentic family and youth engagement ensures change is relevant, responsive, and considerate of the needs of children, youth, and families.

Engage youth and families early and often to improve partnership and collaboration and to ensure sustainable change.
Importance and Value of Engaging the Workforce in the CQI Process

- Involves everyone affected to create a robust culture where CQI is everyone's job
- Promotes buy-in and provides mutual ownership of change initiatives
- Empowers all those involved to engage in CQI efforts
- Develops community engagement and partnerships to ensure implementation efforts are sustainable
Opportunities to Engage Staff, Youth, Families, and Communities in the CQI and Evaluation Process

- Assisting in the development and adoption of research questions, data indicators, practice standards, and outcomes
- Actively participating in advisory capacities throughout the agency and providing recommendations that inform agency strategic plans
- Analyzing and interpreting data, connecting data to practice, and identifying trends and key learnings
- Providing continuous feedback to inform the prioritization of CQI efforts
- Supporting the testing and implementation of identified priorities
Presenters’ Key Takeaways

- Invest the time and energy.
- Create ample opportunities for everyone to contribute.
- Be intentional and thoughtful.
- Be inclusive and consistent.
Thank you for your participation today!

Please explore the Virtual Gallery and chat with speakers in the Networking Lounge.

The next session will begin at 3:30 p.m. Eastern Time.