Core Principles
The Center for States is committed to teaming and partnership with public child welfare agencies.

The Center for States delivers services that are:
- Collaborative
- Continuously Improving
- Culturally Responsive
- Data Informed
- Innovative
- Outcome Focused
- Proactive

Service Recipients
The Center for States supports State and territorial public child welfare agencies and title IV-E waiver demonstration jurisdictions.

About the Child Welfare Capacity Building Collaborative
The Children's Bureau's Child Welfare Capacity Building Collaborative helps public child welfare agencies, Tribes, and courts enhance and mobilize the human and organizational assets necessary to meet Federal standards and requirements; improve child welfare practice and administration; and achieve improved outcomes for children, youth, and families. The Collaborative is a partnership among three centers—the Center for States, Center for Tribes, and Center for Courts. The Centers that form the Collaborative work together to ensure the delivery of coordinated, inclusive, and well-informed capacity building services.

Contact Us
The Center for States has a team of liaisons, assigned to specific jurisdictions, who work directly with States and territories to assess their needs and develop work plans. Contact information for these liaisons can be found at the Center's website: https://capacity.childwelfare.gov/states.

For more information about publications, tools, and resources, as well as answers to general questions, please call 1.844.222.0272 or send an email to capacityinfo@icfi.com.
The Capacity Building Center for States (Center for States) is a federally funded resource for State and territorial child welfare agencies. The Center offers an array of services, such as: products and tools, Web-based trainings, peer networking activities, group-based coaching, and individualized expert consultation. Services are available at no cost, and they are expected to assist individuals and organizations with improving child welfare practice and performance.

The Center is part of the Child Welfare Capacity Building Collaborative, a new initiative launched by the Children’s Bureau in 2014. Centers in the Collaborative share common principles and a service delivery approach that promotes cross-system learning and partnership.

Purpose
The Center for States is designed to partner with State and territorial public child welfare agencies to help them build their capacities to achieve better outcomes for children, youth, and families.

Service Areas
The Center for States offers three categories of services:

**UNIVERSAL SERVICES** are designed to spread useful information and practical resources to child welfare agency professionals across the country. Products developed by the Center—web content, electronic publications, audio and video presentations, and others—support busy child welfare leaders who need useful, timely information about promising practices.

**CONSTITUENCY SERVICES** are targeted to specific groups of child welfare leaders. These services build knowledge and skills and foster communication and supportive relationships among child welfare agencies. Virtual communities of practice, online learning courses, and facilitated peer networking activities promote learning and connections between peers who face similar issues and challenges.

**TAILORED SERVICES** are identified in partnership with individual States and territories and then customized for delivery. Tailored services support public child welfare agencies that are pursuing organizational change and system improvement. Training, coaching, consultation, and other services help agencies to assess their needs, develop or enhance their capacities to improve performance and services, and achieve positive outcomes for children and families.

Center Infrastructure
The Center employs a team of experts who provide States and territories with consultation, analysis, coaching, training, and evaluation.

Key team members include:
- Center Leadership/Management
- Center Liaisons
- Constituency Group Leads
- Intensive Project Managers
- Specialized Consultants
- Evaluation Team

CapSHARE, a shared online workspace, offers an opportunity to partner, coordinate tasks, and share information across agencies and constituency groups. It has been created to facilitate collaboration and teaming among peer groups. In addition, the Center provides online learning experiences to child welfare professionals via its learning management system, CapLEARN. This system can be accessed through the Capacity Building Collaborative website: https://capacity.childwelfare.gov.